COVID-19 Poll

Week 5

Fall Planning
156 Institution Participants

The topic surrounds fall planning.

5 Questions Asked
Question 1

What is your biggest concern today regarding fall planning?

- The Unknown
- Planning
- Decisions

Operations
- Availability of student workers; furloughed staff.
- No longer being relevant or a needed service.
- Job security.
- Will there be more (or less) events?

Finances
- Overcoming budget deficit/making projections.
- Managing expectations of value while covering costs.
- Adjusting to vastly reduced revenue and profits.
- Turning self-serve stations into staff served stations = labor costs.

Regulations
- New COVID-19 protocols.
- Enforcement of safety protocols and spread.
- Accommodating customers/students with social distancing.
- Managing perceptions of service (cleanliness, etc.).

Students
- Student to staff ratio.
- What will enrollment look like?
- Will there be a fall semester? In-person? Virtual?
- Will meal plans continue? And if so, what do they look like?
- Number of students on campus and how to best meet their dining needs.
Question 2

Are you discontinuing self-service at all locations?

- Yes
- No
- Undecided at this time
- Modified, not discontinued

Yes (62.59%)  No (1.9%)  Unknown (20.68%)  Modified (14.82%)
Question 3

Are you exploring options to expand meal service times when students return?

- **Yes**: 29.90%
- **No**: 28.60%
- **Undecided at this time**: 41.55%
Question 4

- Are you looking to add for the fall semester?

- Online ordering with pickup
- Prepackaged meals for staff
- Implementing reservation type system for meal times
- Online ordering with delivery
- Prepackaged meals for students

80%  41.40%  54.30%  84.30%  41.40%
Question 5

Are you still planning to move forward with any renovations in the 2020-21 academic year?

- Yes: 31.10%
- No: 34.45%
- Undecided at this time: 20.50%
- No renovations were planned: 13.90%